

Philip Morris extends free confidential counselling, financial coaching and legal advice to retailer partners.

With the world adapting to the changing landscape forced upon us by COVID-19, Philip Morris Limited understands times are tough for retailers and their families right now.

As such, we will be providing access to our employee assistance program (EAP) for our valued retail partners.

Our EAP is sourced from a third-party service provider called 'Assure' and is offered to support retailers and their family's health and wellbeing during the COVID-19 government-imposed restrictions.

Assure provides a range of support services that may assist you during this crisis including confidential counselling by their qualified psychologists and other general services such as financial coaching and introductory legal advice.

By accessing Philip Morris' EAP retailers are entitled to five free sessions with Assure. Please note that the financial and legal services provided by Assure are not provided by or on behalf of Philip Morris and are intended to help retailers manage their business through this crisis.

Philip Morris takes no responsibility for these services, you will need to obtain your own independent financial and legal advice before acting on any advice Assure provides.

If you would like to learn more about how this service works, please log into your Philip Morris Portal Account (auportal.pmiopen.com) or contact the Philip Morris Service Solutions department on 1800 135 723 if you need to arrange access.